



## **Behavioral Health Partnership Oversight Council**

### **Adult Quality, Access & Policy Committee**

Legislative Office Building Room 3000, Hartford, CT 06106  
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[www.cga.ct.gov/ph/BHPOC](http://www.cga.ct.gov/ph/BHPOC)

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*Co-Chairs: Paul Acker, Dr. Frank Fortunati, and Heather Gates*

#### **Meeting Summary**

**June 12, 2018**

**3:00 – 4:30 p.m.**

**2<sup>nd</sup> Floor CCNA**

**35 Cold Springs Road Suite 522, Rocky Hill, CT**

**\*NOTE: Change of Day: Next Meeting: Thursday, September 13, 2018 @ 3:00 PM at CCNA, Rocky Hill**

*Attendees: Co-Chair Paul Acker, Co-Chair Dr. Frank Fortunati, Jr., Co-Chair Heather Gates, Alyse Chin (DMHAS), Colleen Harrington, Bonni Hopkins (Beacon), Beth Klink, Mariette McCourt, Amy Miller (Advanced Behavioral Health), Ann Phelan (Beacon), Kelly Phenix, and Courtney Sheehan*

#### **Opening Remarks and Introductions**

Co-Chair Heather Gates convened the meeting at 3:06 PM. Heather then welcomed Paul Acker and Dr. Frank Fortunati, Jr. of Yale New Haven Hospital as her new two Co-Chairs. Introductions of the rest of the committee members were then made.

#### **Behavioral Health Home Update-** Alyse Chin (DMHAS), Bonni Hopkins (Beacon) and Amy Miller (Advanced Behavioral Health)

It is important to note some nuances in the HEDIS measures which impact our numerators, denominators, and rates:

- Most of the measures require continuous enrollment in both BHH and Medicaid to be included in the denominator,
- Duals (eligible for Medicaid and Medicare) are not included,

- Clients are assigned to providers based on where they are enrolled and not where they received the service(s) being measured,
- Only claims data is used so DMHAS funded services are not captured, and
- A couple of measures were modified due to the lack of access to medical records or other data sets needed to program these according to CMS specifications.

There are other CT specific outcomes measured included in the presentation as well, and the sources for the data is included on each slide.



AdultQAP6-12-18BH  
HUpdate.pdf

Alyse Chin (DMHAS) explained that along with DMHAS, Medicaid and DCF are partners with the fourteen BHH providers. She then introduced Bonni Hopkins (Beacon) and Amy Miller (Advanced Behavioral Health) to give the presentation on the Behavioral Health Home (BHH) program which is a care coordination model. For full details of the program, see icon above.

The discussion included questions between the differences of medical homes and BHHs. As a follow-up to the discussion, the following has been sent to the committee by Amy:

- BHH Service Provision (average # of services and if it went up or down) - average of three BHH services a month in both 2016 and 2017
- Resources for Medicaid billing providers interested in accessing Spectrum to see Medical and BH diagnoses, prescriptions filled, etc.:
  - You can request access by completing and submitting the request form at: [http://www.ctbhp.com/providers/forms/Account\\_Request\\_Form.pdf](http://www.ctbhp.com/providers/forms/Account_Request_Form.pdf)
  - There is a Spectrum user manual at <http://www.ctintegratedcare.com/providers/2016/Spectrum-User-Manual.pdf>
- The BHH Consumer Satisfaction Survey can be found at: [http://www.ct.gov/dmhas/lib/dmhas/consumersurvey/bhh\\_consumersurvey2018.pdf](http://www.ct.gov/dmhas/lib/dmhas/consumersurvey/bhh_consumersurvey2018.pdf). A Spanish version is also on the DMHAS website.

## **New Business, Announcements, and Adjournment**

Co-Chair Heather Gates thanked Alyse, Amy and Bonni for their work and presentation on BHHs. She then asked for new business or announcements. Hearing nothing else, she announced the next meeting will be on Tuesday, September 13, 2018 at Alliance Office in Rocky Hill and wished everyone a happy and safe summer. She then adjourned the meeting at 4:30 PM.

**\*NOTE: Change of Day: Next Meeting: Thursday, September 13, 2018 @ 3:00 PM at CCNA (formerly CCPA), Rocky Hill, CT**